

Payment instructions for

British Council IELTS test takers

Updated October 2024

Payment methods

After completing IELTS registration on the British Council's system, candidates can **choose between two following payment options:**

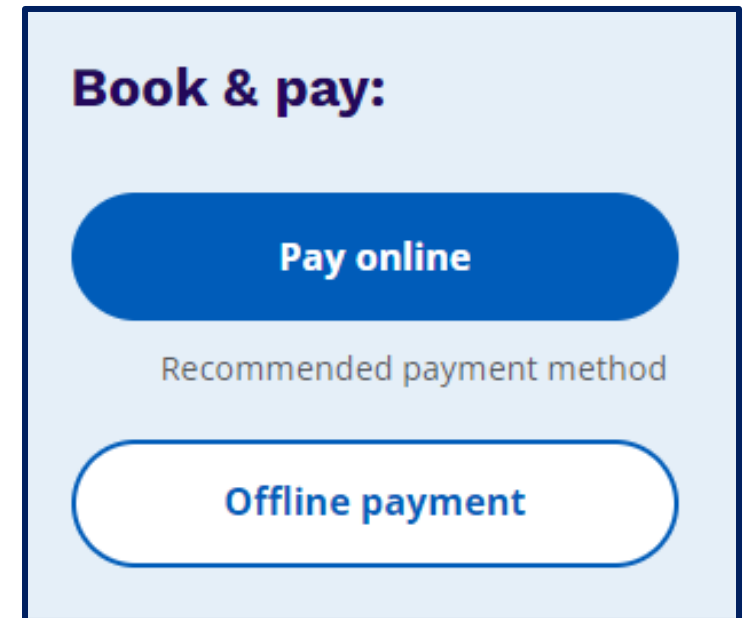
Pay online: pay via online payment methods (detailed instructions on page 4)

- **PayDollar:** via VISA credit card/ Mastercard
- **ATM:** via local ATM card
- **VietQR:** via scanning QR code by using bank application or E-wallets

Offline payment: pay via bank transfer (detailed instructions on page 6) or via point of sale (POS) directly at the British Council's offices in:

- Hanoi: First floor, British Council, 20 Thuy Khue street, Tay Ho district.
- HCMC: First floor, Viettel Building, 285 Cach Mang Thang Tam street, ward 12, district 10.

Notice: Candidates are successfully registered for an IELTS test the British Council once completing payment. The British Council will send booking confirmation to the registered email address of candidates.



Online payment methods

More convenient and timesaving

Online payment methods

Test takers can make **online payment** for one (01) candidate or in bulk (more than one (01) candidate) by one of the following methods.

1. Via Visa/ Master card

Select PayDollar and input your Visa/ Master card information.

The screenshot shows the payment interface for a British Council transaction. At the top, it says 'British Council' and 'You have 7:22 remaining for this payment'. Below this, there's a 'Secure payment' section with a lock icon. The main form includes fields for 'Card number', 'Expiry month' (MM) and 'Expiry year' (YY), 'Cardholder name', and 'Security code' (with a note '3 digits on back of your card'). The 'Order details' section shows a transaction ID 'e3bcc370d7d140d5aa7126060dc590fd' and an amount of '₫4,664,000 VND'. At the bottom, there are 'Pay now' and 'Cancel' buttons.

2. Via ATM card

Select one of the following banks and fill in your ATM card information.

The screenshot shows the 'Chọn phương thức thanh toán' (Choose payment method) screen. It lists various Vietnamese banks: Vietcombank, MB, VietinBank, GPBank, Ocean Bank, AEBANK, SHB, LPBank, TPBank, AGRIBANK, SeaBank, NAM A BANK, PG BANK, VIETBANK, BIDV, ACB, Sacombank, SAIGONBANK, TECHCOMBANK, VIETABANK, VIB, VPBank, EXIMBANK, MSB, HDBank, BAC A BANK, OCB, and DONGA Bank, SHINHAN BANK, BVBank. A search bar 'Tìm kiếm ngân hàng' is at the top. At the bottom, there are links for 'Chi tiết đơn hàng' and 'Đồng ý với điều khoản'.

3. Via VietQR

Make payment either by

- Using E-wallets such Zalo Pay, Shopee Pay, MoMo, Moca, etc.
- **OR**
- Scanning QR payment code with your bank application (applied for all bank application having QR scanning feature).

The screenshot shows the 'MỞ APP ĐỂ QUÉT MÃ VIETQR' (Open app to scan VietQR code) screen. It features three icons: 'Mở ứng dụng Mobile Banking', 'Quét mã QR thanh toán VietQR', and 'Xác nhận số tài khoản để thanh toán'. Below the icons, it says 'Hãy dùng chức năng VietQR trên App Mobile Banking của bạn quét mã dưới đây để hoàn tất thanh toán'. There's a QR code and a note 'Vui lòng không đóng trình duyệt'. At the bottom, there are 'Đồng ý với điều khoản' and 'Chi tiết đơn hàng' links, and a transaction ID 'Mã ĐH: A3-VN028-S-113425'.

Note:

The recipient bank you are processing this payment is NGANLUONG INTERPAYJSC.

NGANLUONG INTERPAYJSC collaborates with the British Council for payment collection services. While ensuring secure payment transactions, NGANLUONG INTERPAY JSC operates independently. For payment inquiries, please contact NGANLUONG INTERPAY JSC directly:

- Hotline: 1900-58-58-99 (Press 4)
- Email: support@alepay.vn

We prioritise data security, guaranteeing the utmost protection of personal information during all transactions.

Note: Payment will only be available within 60 minutes after payment method is selected.

Payments via bank transfer

Bank account details

- **Beneficiary name:** BRITISHCOUNCIL VIETNAM LLC
- **Account number (VND):** 0201912008
- **Bank name:** Citibank, N.A Hanoi branch
- **Bank address:** Horison Tower, 40 Cat Linh Street, Cat Linh Ward, Dong Da District, Hanoi, Vietnam
- **Bank code:** 01605001
- **Swift code:** CITIVNVX

Bank transfer description

<Reference number> <phone number>

In the Instruction for bank transfer description, please input exactly:

- **Reference number:** You can find the Registration Reference Number (example: A3-VN002-S-XXXXXXXX) in the confirmation email or test taker portal.
- **Your phone number:** (example: 84-09XXXXXXXXXX).

Payments at the British Council

1. You can pay via POS at the British Council in:

- **Hanoi:** Third floor, Lancaster Luminaire Building, 1152 Lang street, Dong Da district.
- **HCMC:** First floor, Viettel Building, 285 Cach Mang Thang Tam street, ward 12, district 10.

2. Customer service opening hours:

- **Monday–Friday:** 08.30–19.00
- **Saturday:** 08.30–12.00 and 13.30–16.30

Important information

- Candidates have one day (24 hours) to complete payment after finishing online registration. After three days (72 hours), the British Council's system will automatically cancel your registration if the payment is still incomplete.
- Candidates are responsible for transferring or any other bank fees in addition to test fees that might be charged. The service fee that we receive, and the transfer description must be exactly as informed to avoid the delay in the process. If your transferred fee is more than the service fee, the different amounts under 100,000 VND will not be refunded.
- Please transfer all fees and upload evidence of payment to the British Council's online registration system or send us email to the following address Exams.Payments@britishcouncil.org.
- Payment confirmation is done upon completing registration and proceeding payment.