

Payment instructions for

British Council IELTS test takers

Updated 2025

Payment methods

After completing IELTS registration on the British Council's system, candidates can **choose between two following payment options:**

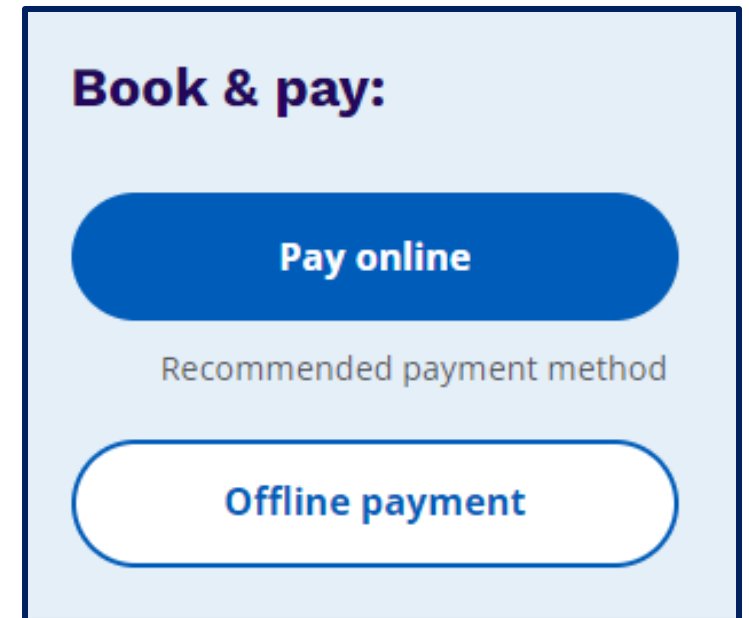
Pay online: pay via online payment methods (detailed instructions on page 4)

- Via VISA credit card/ Mastercard
- Via local ATM card
- Via scanning QR code by using bank application

Offline payment: pay via bank transfer (detailed instructions on page 6) or via point of sale (POS) directly at the British Council's offices in:

- Hanoi: Third floor, Lancaster Luminaire Building, 1152 Lang Road, Lang Ward
- HCMC: First floor, Viettel Building, 285 Cach Mang Thang Tam Road, Hoa Hung Ward.

Notice: Candidates are successfully registered for an IELTS test the British Council once completing payment. The British Council will send booking confirmation to the registered email address of candidates.



Online payment methods

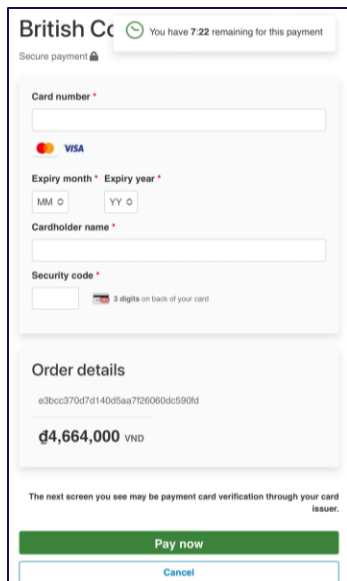
More convenient and timesaving

Online payment methods

Test takers can make **online payment** for one (01) candidate or in bulk (more than one (01) candidate) by one of the following methods.

1. By International Credit Card (Visa/ Master Card)

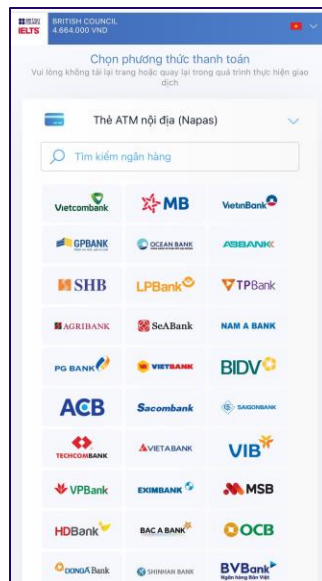
Input your Visa/ Master Card information accordingly.



The screenshot shows the British Council payment interface for international credit cards. It includes fields for Card number, Expiry month/year, Cardholder name, and Security code. The order details show a payment of 4,664,000 VND. A 'Pay now' button is at the bottom.

2. By Vietnam ATM card

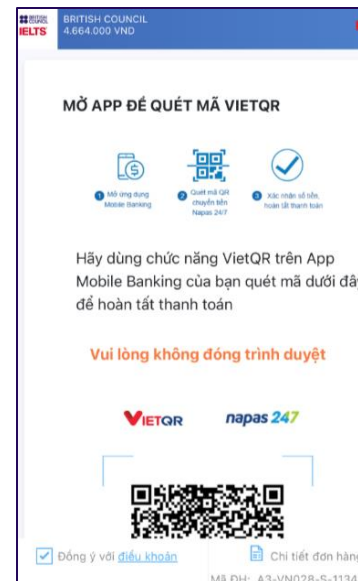
Choose your Vietnam bank from the list and input your Vietnam ATM Card accordingly.



The screenshot shows the British Council payment interface for Vietnam ATM cards. It displays a list of Vietnamese banks including Vietcombank, MB, VietinBank, GPBank, Ocean Bank, ABBANK, SHB, LPBank, TPBank, AGRIBANK, SeABank, NAM A BANK, PG BANK, VIETBANK, BIDV, ACB, Sacombank, SAIGONBANK, TECHCOMBANK, VIETABANK, VIB, VPBank, EXIMBANK, MSB, HDBank, BAC A BANK, OCB, and BVBANK. A search bar is also present.

3. By QR Code from VietQR

Scan the QR code directly from your digital banking applications (functions vary by bank).



The screenshot shows the British Council payment interface for VietQR. It features a QR code for scanning and instructions in Vietnamese. The text includes 'MỞ APP ĐỂ QUÉT MÃ VIETQR', 'Hãy dùng chức năng VietQR trên App Mobile Banking của bạn quét mã dưới đây để hoàn tất thanh toán', and 'Vui lòng không đóng trình duyệt'. Logos for VIETQR and napas 24/7 are shown.

Note:

The receiving bank for payments is Ngân Lượng Payment Gateway Joint Stock Company.

Ngân Lượng Payment Gateway Joint Stock Company collaborates with the British Council to provide payment services. The company operates independently and is committed to ensuring the security of all payment transactions.

For any enquiries related to payment transactions, please contact:

- Hotline: 1900-58-58-99 (press 4)
- Email: support@alepay.vn

We prioritise data security and are committed to maintaining the highest level of protection for all transaction information.

Note: Payment will only be available within 60 minutes after payment method is selected.

Other payment methods

(1) Payment via bank transfer

For payments via bank transfer, please use the following bank information:

-  **Account Name:** BRITISH COUNCIL (VIETNAM) LLC
-  **Account Number (VND):** 0201912008
-  **Bank name:** Citibank, N.A - chi nhánh Hà Nội
-  **Address:** Horison building, 40 Cat Linh Road, Hanoi, Vietnam
-  **Bank Code:** 01605001
-  **SWIFT Code:** CITIVNVX

Transfer Note

<Reference Code> <Phone number>

When inputting the transfer note, please include the following information:

- **Reference Code:** Candidates can find the test registration reference code (for example: A3-VN002-S-XXXXXXX) in the confirmation email or on the Test taker portal system.
- **Phone Number:** Example: 84-09XXXXXXXXX.

(2) Payment at the British Council's offices

Candidates and guardians can complete payment at the British Council's offices via one of the following methods:

- By international credit card (Visa/Master)
- By Vietnam ATM card
- By QR code from VietQR
- By bank transfer

British Council offices

- **Hanoi:** Third floor, Lancaster Luminaire Building, 1152 Lang street, Lang ward.
- **HCMC:** First floor, Viettel Complex Building, 285 Cach Mang Thang Tam street, Hoa Hung ward.

For Exams Services operating hours click [here](#).

Important notes:

Payment Deadline

The system will hold your registration for 72 hours. Candidates are kindly requested to **complete payment within the first 24 hours after completing the online registration**. This will allow the British Council sufficient time to process and confirm your payment within the following 48 hours. After this period, the system will automatically release the reserved slot.

Payment Fees

You are responsible for any transaction fees. Please transfer the exact amount of the IELTS test fee with the transfer details listed in the previous section (do not add or remove any information) to avoid delays in service. Transfers with excess amounts under 100,000 VND may not be refunded.

Payment Confirmation

Please upload the confirmation of successful transaction to the British Council's online exam registration system or send an email to:

- In Hanoi, Hue, Vinh and other Northern cities/provinces: exams.hanoi@britishcouncil.org
- In Ho Chi Minh City, Danang and other Southern cities/provinces: exams.hcmc@britishcouncil.org

Your payment will be confirmed once you have completed your exam registration and completed your payment.