

Contextualise UK internal quality assurance tools and discuss wider quality issues in TNE digital delivery

British Council Webinar, 24th July 2020
Vietnam



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The Project: fostering a culture of quality at NEU

British Council Vietnam's UK-VN Higher Education Partnerships programme



Aim of the programme:

- Build capacity in **management and governance** within Vietnam's HEIs
- Promote and develop partnerships for **research and mobility**
- Develop quality within **TNE partnerships**
- Develop and support a sustainable network for **university and industry links**



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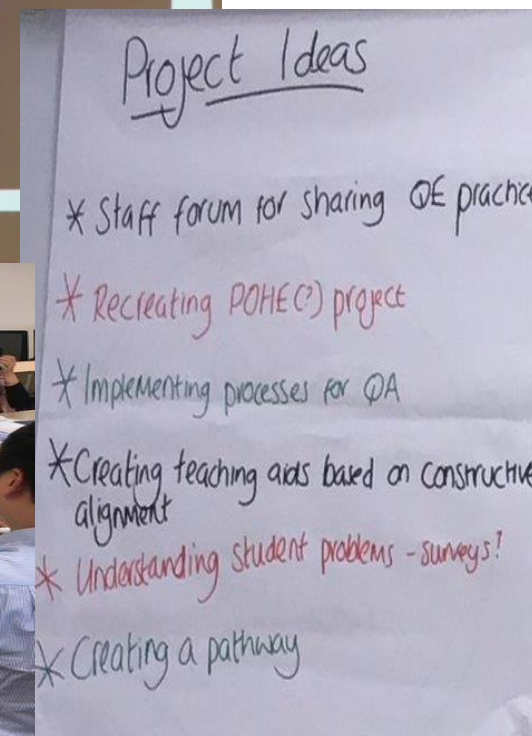
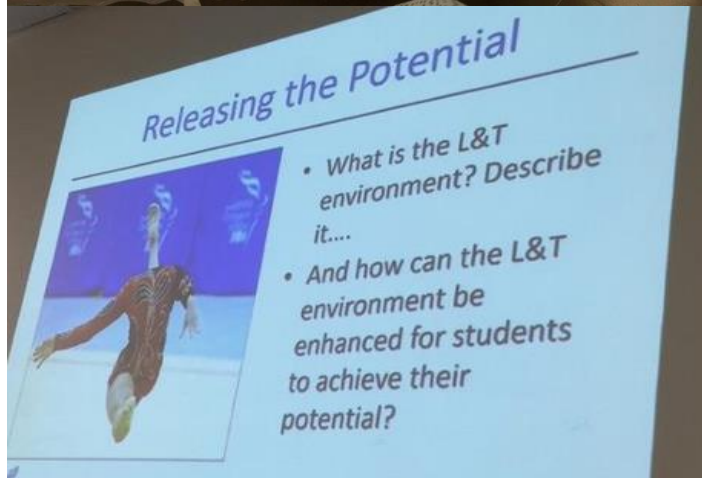
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How the project developed



Cycle of Continuous Improvement

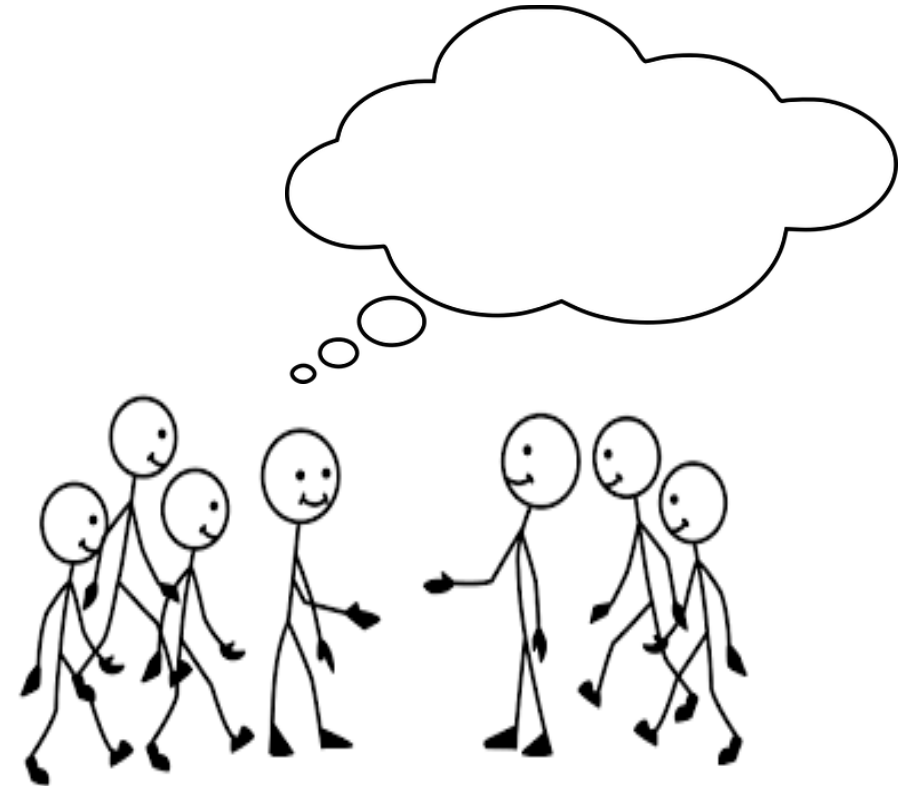
Developing the partnership



NEU Implementing the change project(s)

Decision by NEU project team to focus on:

- Establish a Community of Practice
 - Develop Student Engagement
 - Consider QA and QE aspects
 - Involve students
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- ✓ Staff involved n=17 (15 from NEU and 2 from the quality testing department) – at least 5 to attend at each meeting
 - ✓ CoP the third meeting focused on students – this meeting was illuminating
 - ✓ Cardiff Met supported the change project – established briefs, provided materials, encouraged participation



The Toolkit



- ✓ This is the outcome of the project and provides opportunities for other HEIs to share and develop good practice
- ✓ Community of practice approach
- ✓ Bite size examples and tools which can be transferred to other contexts :
 - Students as partners
 - Constructive alignment
 - Skills for employment
 - Student lifecycle

<http://www.cardiffmet.ac.uk/international/Pages/A-Toolkit-for-Student-Engagement-.aspx>



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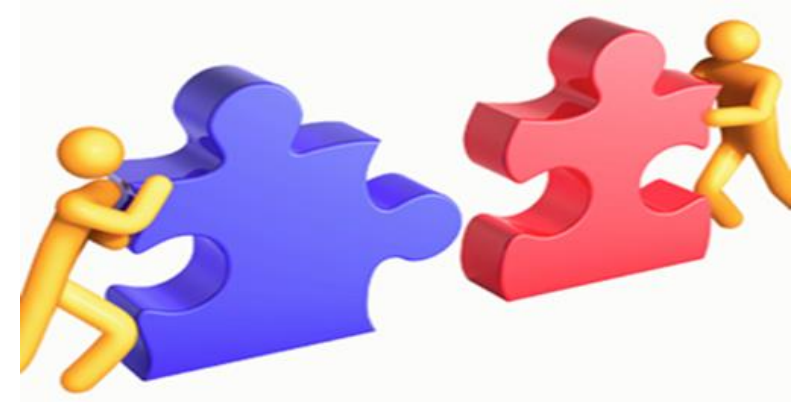
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Summary and impact of project



- Opportunity to foster quality
- Capacity building for both Cardiff Met and NEU
- Genuine collaboration with senior leadership support
- Creating opportunities to engage students
- A framework for sustainable change with impact at NEU:
 - ✓ Changed perceptions of lecturers and senior leaders with students at the centre
 - ✓ Development of a further NEU survey with students
 - ✓ The development of guidelines to support students and improve quality



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- Toai Son Dam

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- Fiona Crozier



Xin Cảm Ơn

Any Questions?

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